



PRESIDENT  
JONATHAN NEZ

VICE-PRESIDENT  
MYRON LIZER

## Monthly Announcements for DSR Customers

### July 2020

#### Navajo Division of Social Services expands DSR Services

On January 8, 2020, the Division of Social Services (NDSS) expanded the DSR's services to include the Navajo Family Assistance Services (NFAS). NFAS is responsible for the Low-Income Home Energy Assistance Program (LIHEAP), Navajo School Clothing Program (NSCP), General Assistance (GA), Community Services Block Grant (CSBG), and Burial Assistance (BA) programs.

DSR Customers who receive TANF are not eligible for LIHEAP, NSCP, GA and CSBG because support services and incentives similar to those services are included in the TANF benefits. However, Burial Assistance is not and Customers who receive TANF are able to apply for BA services. To apply, call NFAS at (928) 810-8592.

*All the DSR's services are need-based programs for individuals and families residing on the Navajo Nation and federally recognized near reservation communities within the states of New Mexico, Arizona, and Utah.*



#### Increased Payment Standard for DSR Customers

A COVID-19 Pandemic Response Payment Standard increases the current payment standard for DSR recipients by \$150.00 for the benefit months of July 2020, August 2020 and September 2020. The DSR will return to its regular Payment Standard beginning in October 2020 Monthly Assistance Payments.

**DSR CUSTOMER NOTICE**

NEW AND CURRENT DEPARTMENT FOR SELF RELIANCE CUSTOMERS WILL BEGIN RECEIVING A NEWLY ESTABLISHED COVID-19 PANDEMIC RESPONSE PAYMENT STANDARD FOR JULY 2020 TO SEPTEMBER 2020 MONTHLY ASSISTANCE PAYMENTS.

**GROCERIES** **RENT AID** **CHILD CARE** **SHELTER IN PLACE** **CLEANING SUPPLIES** **HOME/CARE MEDICINES**

**FOOD & WATER** **MEDICAL SUPPLIES** **BIENESTAR** **SAFETY** **SAFETY** **SAFETY**

The COVID-19 Pandemic Response Payment Standard is to assist DSR Customers in meeting additional costs incurred during the COVID-19 Pandemic, including the costs of heating or cooling their homes and the increased expenses for basic needs (food, shelter, water, electricity, personal household items, & personal care items) and necessary cleaning and disinfectant items.

The COVID-19 Pandemic Response Payment Standard will increase the maximum Monthly Assistance Amount by \$150.00, for all DSR Benefit Group sizes, for the months of July 2020, August 2020, and September 2020. The DSR will return to its regular Payment Standard beginning with the October 2020 Monthly Assistance Payments.

Pursuant to the Federal Tribal TANF Regulations (45CFR Part 286), Tribal TANF Programs are authorized to determine the types and amounts of assistance to be provided for eligible Customers. Therefore, the increase in a DSR Customer's Monthly Assistance amount cannot be appealed.

If you have any questions or need additional information regarding this notice, please contact the Navajo Nation Department for Self Reliance office at (866) 347-2403.

**NAVAJO NATION DIVISION OF SOCIAL SERVICES  
DEPARTMENT FOR SELF RELIANCE**

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The Department for Self Reliance (DSR) is established under the Navajo Nation Division of Social Services, within the Executive Branch of the Navajo Nation, and is responsible for administering the Temporary Assistance for Needy Families (TANF) program for the Navajo Nation and nearby reservation communities.



#### World Central Kitchen provides food kits for DSR Customers

All DSR Customers, including NFAS Customers, have access to boxes of dried goods and fresh foods from the [World Central Kitchen](#). To request for a food kit, contact your SCW or your PCW by telephone or email.

amount cannot be appealed. For more information please speak with your Senior Caseworker (SCW) or Principal Caseworker (PCW).

#### Customers Encouraged to Email the DSR

During these uncertain times and office closures, due to the COVID-19 Pandemic, the DSR encourages Customers to have an email address. Please update your contact information with your Senior Caseworker (SCW) or your Principal Caseworker (PCW) to include an email address.

Email your request to [info@nntanf.org](mailto:info@nntanf.org). If you are having trouble setting up your email, your child or grandchild are great at it. You can also watch this video, "[How to Set Up a Personal Gmail Account](#)." You may also research and use other free email service providers such as Outlook or Yahoo.

